UA FAQS

Q. Can I use any color ink to fill out my app?

1. No, only blue or black ink is acceptable. No gel pens or pencil either.

Q. Can I drop my app off without an appointment?

A. No, all applications must be submitted at a scheduled intake appointment.

Q. Can I email my application in?

A. No, CSD (the state) does not allow any paperwork with PII to be emailed.

Q. Can I walk into the office and make an appt?

A. No, all appointments are all made over the phone with a pre-intake that’s when you will be scheduled for an appt.

Q. Can I make an appt without my application completed with all supporting documents?

A. No, applications with all supporting documents must be fully completed prior to scheduling an appt.

Q. Can I show up to my appt, with an incomplete application and/or missing documents and still complete my appt for services?

A. No, you will need to rescheduled when you have a complete application and all required documents.