

Helping People. Changing Lives.

Energy Assistance Application Checklist For All Programs

Please read carefully and complete all necessary documents.

You must call for an appointment to turn in your application 2640 South 5th Ave. Oroville, CA 95965 Suite 1 530-712-2600 Option 1

1. CONTENTS

- ✓ Application Checklist
- ✓ Application
- ✓ Demographics
- ✓ Survey of Income and Expenses
- ✓ Year round energy saving tips
- ✓ Verification of Energy Education
- ✓ Non-Emergency Disclaimer
- ✓ Energy Saving Assistance Program

even if you are applying for propane.

2.	INSTRUCTIONS – Please complete and call for an appointment to return
	☐ Application Checklist (answer <u>all</u> questions).
	☐ Complete and sign/date all forms in packet (<u>Please print clearly with Dark blue or black <u>ink</u>. No gel pens)</u>
	lacktriangledown Do not use white out . Applications with <u>any</u> white out will be returned.
	☐ Be sure to fill in number of people in household & family information .
	☐ Please supply copies of as many required documents as possible with your application.
	YOU MUST SUBMIT ALL THAT APPLY TO YOUR HOUSEHOLD OF THE FOLLOWING:
	Copy of your current PG&E bill (All Pages). This is the regular bill that you receive each month with the blue top. If you have a shut of notice you will need BOTH the most recent monthly bill and the shut off notice.
	Gridley and Biggs residents bring a complete copy (Top and Bottom) of your city electrical bill and your PG&E bill for Natural Gas. Both bills are required.
	☐ If you have <u>sub-metered utilities</u> , you must enclose a copy of your current rent receipt showing electrical and/or gas usage and cost.
	☐ If you use <u>propane</u> ; enclose a copy of your recent bill/statement or receipt to verify your

account number and show your energy burden. You must also submit your electric bill



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3. CURRENT PROOF OF ALL HOUSEHOLD MONTHLY INCOME

You must provide proof of <u>all</u> household income for the past 30 days. Every document **MUST BE** dated within the last 30 days from the date of this application.

Please read the following carefully:

PAYROLL	Current Payroll Stubs: If you get paid WEEKLY you must submit 4 current pay check stubs. If you get paid BI-MONTHLY or EVERY OTHER WEEK, you will need to submit 2 current pay check stubs. If you get paid MONTHLY, you must submit the current pay check stubs.			
PENSION/VA BENEFITS/ANNUITY	A Current Award Letter			
SOCIAL SECURITY (SSA) SOCIAL SECURITY DISABILITY (SSI)	Current Award Letter OR Most Recent Bank Statement (NO TRANSACTION HISTORY) If the bank statement has more than one person on it, the deposit line must have the beneficiaries' name on the same line.)			
AFDC, TANF, GENERAL ASSISTANCE OR FOOD STAMPS	From Your Eligibility Worker a current "PASSPORT TO SERVICE" If you receive cash aid or there is no income in the household over the last 30 days.			
UNEMPLOYMENT	Current Unemployment Stubs: You must submit 30 days' worth of stubs Current EDD printout with weekly benefit amount			
WORKER'S COMP	Current Check Stubs: must cover current 30 days			
SELF-EMPLOYMENT	Copy of current signed and dated 1040 Federal Tax Form and 1040, Schedule 1, signed by applicant(s). Schedule C (for self-employment) must be submitted with current 1040 Any questions regarding proof of self-employment contact our office			
FINANCIAL AID	Must show proof , but it is not counted as income.			
If your household has no income and you are <u>only</u> receiving FOOD STAMPS you must get a				

4. CERTIFICATION OF INCOME AND EXPENSES.

current "PASSPORT TO SERVICES" from your eligibility worker.

A "Survey of Income and Expenses" form must be completed and signed by any household member that is 18 or older with no source of income.

Department of Community Services and Development						Official Use Only:					
Energy Intake Form							Priority I	Points			
CSD 43 (10/2017)						A.C.C.					
Agency:	Int	ake Initi	als:	In	take Da	te:	Eligibility	y Cert D	Date		
First name			Middle	Initial	Last Nar	me		•	Date of MM/DD/		
SERVICE ADDRESS – Addre	ss where y	ou live (this <i>car</i>	not be a P	.O. Box)			I			
Service Address									Unit Nu	mber	
Service City			Serv	vice County			Service State	e	Service 2	Zip Code	
Have you lived at this resid	ence duri	ng each d	of the p	ast 12 mor	nths?				[□ Yes □ N	0
Is your service address the	same as r	nailing a	ddress?)							0
Mailing Address			1				F		Unit Nu		
Mailing City			Ma	iling Count	У		Mailing Sta	ite	Mailing	g Zip Code	
Social Security Number (SSN):						Telephone Num	ber ()			
E-mail Address:	•	-	. '	<u>'</u>	•	•					
PEOPLE LIVING IN HOUSEHOLD Enter the total number of people living in the household, including yourself				Ente who	COME or the total number receive income		(
Demographics: Enter the household who are:	number	of peop	le in th	ne		r the total gros s nousehold:	<u>s</u> monthly ii	ncome	for <u>all</u> p	people living	in
Ages 0 – 2 Years					TAN	F / CalWorks		\$			
Ages 3 - 5 years					SSI /	/ SSP		\$			
Ages 6 - 18 years					SSA	/ SSDI		\$			
Ages 19 - 59					Pay	check(s)		\$			
Ages 60 and older					Inte	rest		\$			
Disabled					Pen	sion		\$			
Native American					Oth			\$			
Seasonal or Migrant Farmy	vorker				Tot	al Monthly In	come	\$			
HOUSEHOLD MEMBERS ENTER THE INFORMATION BELOW FOR ALL HOUSEHOLD MEMBERS. If you have more than 7 people in your household, please list the information on a separate piece of paper.											
First Name Last Name		Relation Applicant		Date of Birth MM/DD/YY	Amount of Monthly In Taxes and Ded	ncome		Source of Inco	ome		
				Se	lf						
Household Total			old Total N	Monthly	Gross Income	\$					

Are you or someone in your household CURRENTLY receiving CalFresh (Food Stamps)?

☐ Yes

☐ No

PAY BILL				
To which energy bill (CHOOSE ONLY ONE) do you want the LIHEAP benefit to be applied?				
,	Other Fuel			
Enter the energy company and account number:				
Company Name: Account #:				
Is your utility service shut-off?				
Do you have a past due notice?				
Are your utilities included in rent or submetered?				
Are your utilities all electric?				
Is your Natural Gas Company the same as your Electric Company?				
WOOD, PROPANE or FUEL OIL SERVICE (WPO)				
Are you currently out of fuel? (Wood, Propane, Oil, Kerosene, Other Fuels) List the approximate number of days until you run out of fuel (Wood, Propane, Oil, Kerosene,	□ No □ N/A			
Number of Days: \text{N/A}	, Other Fuels).			
ENERGY INFORMATION				
The questions below are MANDATORY. Please check all energy sources used to heat your	home			
A copy of all recent energy bills and/or receipts for any home energy cost must be provided				
NOTE: A copy of an electric bill must be included even if you do not use electricity to heat y				
What is the main fuel used to HEAT your home? One main heating source MUST be checked.				
, ,	Other Fuel			
In addition to your main heating source, do you ever use any of the following to heat your ☐ Natural Gas ☐ Electricity ☐ Wood ☐ Propane ☐ Fuel Oil ☐ Kerosene ☐ O	r home (you can select more than one): Other Fuel □ N/A			
Are you the account holder: Electric Bill	Yes 🗆 No			
The information on this application will be used to determine and verify my eligibility for assistance. By signing below, I give my consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to my utility company and its contractors, to share information about my household's utility account, energy usage and/or other information needed to provide services and benefits to me as described at the end of the form. My consent shall be effective for the period beginning 24 months prior to, and continuing for 36 months after, the date signed below. I understand that if my application for LIHEAP/DOE benefits or services is denied, or if I receive untimely response or unsatisfactory performance, I may initiate a written appeal with the local service provider and my appeal shall be reviewed no later than 15 days after the appeal is received. If I am not satisfied with the local service provider's decision I may then appeal to the Department of Community Services and Development pursuant to Title 22, California Code of Regulations section 100805. If applicable, I hereby authorize installation of weatherization measures to my residence at no cost to me. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my energy costs.				
X				
* * * APPLICANT'S SIGNATURE * * *	Date			
AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation. APPLICANT: DO NOT FILL OUT THE INFORMATION BELOW. THIS SECTION IS FOR OFFICIAL USE ONLY.				
Utility Assistance being provided under which program → ☐ HEAP ☐ Fast Track ☐ H Base Benefit \$ Supplement \$ Total Benefit \$				
Total Energy Cost \$ Energy Burden				
Energy Services Restored after disconnection: Yes No Disconnection of Energy Services	ces prevented:			
Home Referred for WX: Home Already Weatherized:	•			

HOUSEHOLD/FAMILY INFORMATION

	HEAD OF HOUSEHOLD/APPLICAN	ІТ				
Name*:						
Date of birth* (mo/day/yr):	Gender* : □ Male □ Female □ Other	Military: ☐ Active Duty ☐ Veteran ☐ N/A				
☐ American Indian and Alaskan Native ☐ Asian ☐ Black or African American	 □ Native Hawaiian and Other Pacific Islander □ White □ Other □ Multi-Race (any 2 or more of the above) 	Ethnicity: Hispanic, Latino, or Spanish Origin Not Hispanic, Latino or Spanish Origin				
Education: ☐ Currently Enrolled ☐ 0-8 Grade ☐ 9-12 Grade/Non-Graduate ☐ High School Graduate/Equivalent Diplor	☐ Not currently Enrolled ☐ 12+ Some Post-Secondary ☐ 2 or 4 yr College Graduate ☐ Other Post-Secondary Graduate	Work Status: □ Employed Full-Time □ Unemployed (≤6mo) □ Employed Part-Time □ Unemployed (>6mo) □ Migrant Seasonal □ Never Employed Farmworker □ Retired				
Housing: Other Permanent Hous Other Other Homeless Homeless	Health Insurance:	Household Type: ☐ Single Person ☐ Two Adults (No Children) ☐ Single Parent/Female ☐ Single Parent/Male ☐ Two-Parent Household ☐ Non-related Adults w/Children ☐ Multi-generation ☐ Other				
	HOUSEHOLD MEMBER 1					
Name*:						
Date of birth* (mo/day/yr): Gender*: Male Female Other Military: Active Duty Veteran N/A						
☐ American Indian and Alaskan Native ☐ Asian ☐ Black or African American	□ Native Hawaiian and Other Pacific Islander □ White □ Other □ Multi-Race (any 2 or more of the above)	Ethnicity: Hispanic, Latino, or Spanish Origin Not Hispanic, Latino or Spanish Origin				
Education: ☐ Currently Enrolled ☐ 0-8 Grade ☐ 9-12 Grade/Non-Graduate ☐ High School Graduate/Equivalent Diplor	☐ Not currently Enrolled ☐ 12+ Some Post-Secondary ☐ 2 or 4 yr College Graduate ☐ Other Post-Secondary Graduate	Work Status: □ Employed Full-Time □ Unemployed (≤6mo) □ Employed Part-Time □ Unemployed (>6mo) □ Migrant Seasonal □ Never Employed Farmworker □ Retired				
Relation to HoH/Applicant: Disabled: Yes No						
☐ Spouse ☐ Othe	er r, please list:	Health Insurance: ☐ Medicare ☐ None ☐ Military ☐ State/Adults				
L i didit		☐ Employer Based☐ State/Child☐ Medicaid☐ Other				

*= REQUIRED FIELD

CONTINUED ON BACK ->

HOUSEHOLD MEMBER 2					
Name*:					
Date of birth* (mo/day/yr):	Gender*: ☐ Male ☐ Female ☐ Other	ı	Military: Active Dut	y □ Veteran □ N/A	
☐ American Indian and Alaskan Native ☐ Whit			Ethnicity: Hispanic, Latino, or S Not Hispanic, Latino o		
Education: ☐ Currently Enrolled ☐ 0-8 Grade ☐ 9-12 Grade/Non-Graduate ☐ High School Graduate/Equivalent Diploma	 □ Not currently Enrolled □ 12+ Some Post-Secondary □ 2 or 4 yr College Graduate □ Other Post-Secondary Graduate]]]	Work Status: ☐ Employed Full-Time ☐ Employed Part-Time ☐ Migrant Seasonal Farmworker	☐ Unemployed (≤6mo) ☐ Unemployed (>6mo) ☐ Never Employed ☐ Retired	
Relation to HoH/Applicant:	,	Disab	led: □ Yes □ No		
☐ Spouse ☐ Other ☐ Child ☐ Parent ☐ Other	e list:	Health Nor	h Insurance: ne ect/Private ployer Based	☐ Medicare ☐ Military ☐ State/Adults ☐ State/Child ☐ Other	
	HOUSEHOLD MEMBER 3				
Name*:					
Date of birth* (mo/day/yr): Gender*: ☐ Male ☐ Female ☐ Other Military: ☐ Active Duty ☐ Veteran ☐ N//				y □ Veteran □ N/A	
☐ American Indian and Alaskan Native☐ Whit☐ Asian☐ Othe☐ Othe☐ Whit☐ Whit☐ Othe☐ Ot			Ethnicity: Hispanic, Latino, or S Not Hispanic, Latino o		
Education: ☐ Currently Enrolled ☐ 0-8 Grade ☐ 9-12 Grade/Non-Graduate ☐ High School Graduate/Equivalent Diploma	 □ Not currently Enrolled □ 12+ Some Post-Secondary □ 2 or 4 yr College Graduate □ Other Post-Secondary Graduate]]]	Work Status: ☐ Employed Full-Time ☐ Employed Part-Time ☐ Migrant Seasonal Farmworker	☐ Unemployed (≤6mo) ☐ Unemployed (>6mo) ☐ Never Employed ☐ Retired	
Relation to HoH/Applicant:	,		led: ☐ Yes ☐ No		
☐ Spouse ☐ Other ☐ Child ☐ Parent ☐ Other	e list:	Health Nor	h Insurance: ne ect/Private ployer Based	☐ Medicare ☐ Military ☐ State/Adults ☐ State/Child ☐ Other	
	<u> </u>				
SIGNATURE					
I authorize the verification of the information provided on this form is accurate and completed to the best of my knowledge. Signature of applicant*: Date*:					

^{*=}REQUIRED FIELD

Department of Community Services and Development

CSD 43B (rev.12/2013)

CERTIFICATION OF INCOME AND EXPENSES

You are being asked to complete this form because you requested assistance, and state that your entire household cannot provide proof of income. The State of California requires the applicant to report all sources of income. This form will help us understand how you are meeting expenses. Please complete the information below:

Name	and A	Address				
Name	:					
Address:						
Sectio	n 1: D	o you have so	ources of income you forgot to rep	ort?		
YES	NO	During the p	revious month have you been emp	oloyed part time?		
YES	NO	During the p	previous month have you been self-	-employed?		
YES	NO		previous month did you receive mo onating blood, etc?	ney for any work th	at you perform only once	e in a while, like yard work,
YES	NO	number of t	previous month have you received a he person who gave you the gift:			ase list the name and phone
YES	NO		revious month did you receive any			
		Worker'			ONSORED BENEFITS	CHILD SUPPORT
YES	NO		eive any of the following (circle any			
		ANNUITY PA	YMENT PENSION TRI	BAL CASINO PAYMENTS	RENTAL INCOME	Insurance Benefits
		Are you spendi hly expenses?	ng your savings or borrowing mor	ney to		, if needed (DOE only) or have Director Sign here
YES	NO	Are you usir How much?	ng savings or a home equity loan?	_		
YES	NO	How much?				
YES	NO	How much?				
YES	NO	Are you bor How much?	rowing from some other source?			
Sectio	n 3: P	Please tell us h	ow you paid these monthly expen	ses during the prev	ious months:	
EXPEN		MONTHLY COST	HOW HAS THE EXPENSE BEEN PAID?		PAYS FOR YOU, PLEASE COMPL	ETE:
Rent	or	ć		Name:	Phon	e:
Mortg	age	\$		Address:		
Utilit	tv			Name:	Phon	e:
Bills		\$		Address:	<u>i</u>	
				Name:	Phon	e:
Foo	d	\$		Address:	<u></u>	
Section	n 4: If	f none of the a	bove applies to you, please explai	in how your month	v expenses were paid:	
5000.0			socie applies to you, please explain	700.	y expenses trere para.	
Signat	ture:					
By sign	ning this		hat I believe these facts are accurate a deral or state law for knowingly making			n to verify this information.
Signatu	ıre				Dat	e



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5.	Does your household have any additional energy usage such as:			
	☐ Pellets	Ye	s or	No
	If YES , What is your <u>yearly</u> cost?			
	☐ Propane	Ye	s or	No
	If YES , What is your <u>yearly</u> cost?			
	☐ Wood	Ye	s or	No
	If YES , What is your <u>yearly</u> cost?OTHER:			
	Are you "Off the Grid" (You receive no electricity from a power company.)	Ye	s or	No
	☐ What is your yearly cost for generators, candles, and/or batteries?			
	Do you live in an area that uses a city zip code but are consider Cherokee, Concow, Butte Meadows, Dayton, Honcut or Yanke If YES, please list the area:	ee Hill?	ne, s	iuch as
/.	In what type of home do you reside? House Manufactured/Mobile home (Single wide or double wide	,		
8.	 OTHER ASSISTANCE PG&E offers a CARE program for those who qualify. Call 1-800-743-5000 and ask for the CARE program forms Our phone number is 530-712-2600, fax number is 530-532-7 If you are interested in free home Weatherization Option 2. If you have any questions regarding this application or for poption 1, Press 2. To inquire about emergency funding for a 15-day or 48-hour 	1977 oropane assistanc	•	
Sig	natureDate			



Year Round Energy Saving Tips

Take a shower instead of a bath or take shorter showers

Turn off kitchen, bath and other ventilating fans after they have done their job

Set your water heater to the "normal" setting or 120 degrees, unless your dishwasher requires a higher setting.

Wash dishes by hand and fill the sink with water instead of letting the water run.

Do only full loads when using your dishwasher and clothes washer

Use cold water when washing clothes

Use the energy-saving control on your dishwasher if it has one

Let dishes air dry

Hang clothes to dry

Clean your clothes dryer's lint trap after each use

Use the moisture-sensing automatic drying setting on your dryer if it has one

Install gaskets behind outlet covers

Wrap your hot water tank with jacket insulation. Be sure to leave the air intake vent uncovered when insulating a gas water heater

Install low flow showerheads and faucets

Increase insulation in your attic, walls, floors, basement, etc. Seal leaking ducts

Replace your old water heater or furnace with a newer, more efficient Energy Star Model

Replace your old windows with more efficient Energy Star windows

Community Action Agency of Butte County, Inc.

www.buttecaa.com energybills@buttecaa.com

530 712 2600



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Verification of Energy Education

This form must be completed in	O /				
1) Who is your electricity provide	er? (Circle	one of the following):			
PG&E		City of Biggs			
Sub-metered		City of Gridley			
Off the electrical grid					
2) Do you know what "OFF THE G	RID" mean	s?			
A) you received no radio or TV signal					
B) you received no electricity from a		pany			
C) your address can not be located	on a map				
D) all of the above					
You will need your current bill to answ & City of Gridley may not hav	-				
Have you ever visited your electric pr					
How much money did the CARE discount save you on your current PG&E bill?					
Do you know how to read your smart	Do you know how to read your smart meter? Yes or No				
Did you read the "YEAR ROUND ENER	Did you read the "YEAR ROUND ENERGY SAVING TIPS"?				
Which tip did you find to be the most	helpful?				
What is your favorite way to save ene	ergy ś				
NAME:	SIGNATURE				
ADDRESS:					
CITY STATE ZIP:		DATE:			



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Energy Assistance Program Disclaimer

Please read and comple	ete:
l,	understand that I am applying for Energy
Assistance. The Energ	gy Assistance Program (Gas and electric utilities,
wood/pellets, propane,	oil and sub-metered) provides money once a
year to help Low-incom	me households "offset" the costs of energy. I
understand that my app	olication does not guarantee assistance.
I understand that even	if I qualify I may not receive assistance. Funding
restricts the number of o	applications that can be accepted. Applications
will be selected based of	on a priority need calculation. If I am selected for
the Energy Assistance P	rogram the process can take up to 16 weeks. If
my energy is included in	n my rent I will receive a check from Community
Services and Developme	ent (CSD).
California, that	received assistance for the current year any where else in I am ineligible for assistance in Butte County. Indeed to continue paying my utilities.
CICNIATUDE	DATE / /

Department of Community Services and Development

Account Holder Authorization and Consent Form CSD Form 081 (Rev. 12/17)

ACCOUNT HOLDER NAME(S) AND MAILING ADDRESS

Account Holder's Full Name		
Account Holder's mailing address (Street)		Unit Number (if any)
(City)	State	Zip Code
Is the utility service address the same as the account holder's mailing address?	s No	1
Full Name of Applicant for Benefits (from Form 43)		
Utility Service Address (Street)		Unit Number (if any)
(City)	State CA	Zip Code

UTILITY INFORMATION

Please enter your utility company name and service account number below (you can find the account number on your bill). If different companies provide your electricity and gas services, please enter the name and account number for both utilities.

l	Name of Utility Company	Service Account Number
	Name of Utility Company (if you have a second Utility Company)	Service Account Number

AUTHORIZATION AND CONSENT

By signing this form, you (Account Holder) give your authorization and consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to your utility company and its contractors, to share information about your property's utility account, meter usage and energy consumption data, and other information as needed for the period beginning 24 months prior to, and continuing for 36 months after, the date signed below. The information you authorize us to obtain and share will be used for the purposes of evaluating home energy usage of program beneficiaries so that CSD can: a) measure the effectiveness of the services we provide by determining how much your utility bills are reduced and how much our services reduce carbon emissions (air pollution), and b) report these results to federal and state authorities that fund and oversee energy assistance programs in California. CSD, its contractors, consultants, other federal or state agencies and affiliated programs (CSD Partners), working cooperatively with your utility company and its contractors, use this information to provide services that assist low-income families, such the applicant, to pay their home energy bills and mange those energy needs for the purposes stated in this Authorization.

Signature of Account Holder	Date	Name of CSD Contractor/Partner Organization

REVOCATION OF AUTHORIZATION AND CONSENT

You agree that your consent shall remain in effect for 36 months from the date you sign this Authorization, unless otherwise revoked by written notice mailed to: CSD Energy & Environmental Services Division, 2389 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833. Revocation will be effective upon receipt, but will not apply to any information shared while this Authorization was valid.

APPLICABLE PROGRAMS

Some of the programs CSD oversees or partners with include:

- CSD Federal Low-Income Home Energy Assistance Program (LIHEAP)
- CSD Federal Department of Energy Weatherization Assistance Program (DOE WAP)
- State Low-Income Weatherization Program (LIWP)
- Department of Housing and Urban Development (HUD) Lead Hazard Control and Healthy Homes Program
- Utility Company Energy Savings Assistance (ESA) Program
- Utility Company California Alternate Rates for Energy (CARE) Program

ENERGY SAVING ASSISTANCE PROGRAM

LOWER BILLS EVERY MONTH

Pacific Gas and Electric wants to help you save money on your energy bills by using gas and electricity more wisely. So, Pacific Gas and Electric's Energy Partners is sending an energy specialist to your neighborhood. If you qualify for the program, he or she will help you identify ways to lower your monthly utility bills.

You'll learn how to operate your appliances more cost-efficiently. We'll even arrange to send a participating program contractor to install energy-saving upgrades – where feasible – at no cost to you.

Please fill out and return with your Application. Someone will call you if your home qualifies.

NAME: